

**25**  
**years**  
in the  
Netherlands

**Highlights**  
**2016**

# IOM the Netherlands



**Cover photo**  
**Syrian refugee children get ready for class at a multi-service center supported by IOM**  
© IOM Muse Mohammed 2016

Established in 1951, IOM is the leading inter-governmental organization in the field of migration and works closely with governmental, intergovernmental and non-governmental partners.

With 166 member states, a further 8 states holding observer status and offices in over 100 countries, IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

IOM works to help ensure the orderly and humane management of migration, to promote international cooperation on migration issues, to assist in the search for practical solutions to migration problems and to provide humanitarian assistance to migrants in need, including refugees and internally displaced people.

The IOM Constitution recognizes the link between migration and economic, social and cultural development, as well as to the right of freedom of movement.

**The IOM Mission in the Netherlands was established in 1991 upon the inception of the Return and Emigration Assistance from the Netherlands (REAN) programme.**



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# Migrant assistance



Gambian migrant at a meeting with IOM counsellor in the Netherlands  
© IOM Amanda Nero 2017

# Voluntary returns from the Netherlands

Since 1991, IOM has assisted over 60,000 migrants to return voluntarily from the Netherlands to their country of origin. IOM organizes all stages of the return: information and counselling, assisted travel, and reintegration. Specific services are available to vulnerable migrants such as migrants with a medical condition, unaccompanied migrant children or victims of trafficking. IOM works with all agencies in the Dutch immigration chain and partners in the Netherlands to secure the best available support for the returning migrants.

**In 2016, voluntary returns from the Netherlands peaked at 4,635 - the highest since the start of the Dutch voluntary return programme in 1991.**

Meeting the growing demand for assistance was a considerable logistical challenge. IOM fast-tracked operations and established a temporary task force to assist rejected asylum seekers issued with the order to leave the Netherlands within four weeks. IOM was able to maintain presence at all major migrant facilities in the Netherlands, covering some 50 locations around the country, as well as meeting migrants on appointment at other locations.

In the course of the year, many countries were added to the 'safe country' list, with the consequence that their nationals became ineligible for voluntary return assistance.

In November, IOM organized a voluntary charter flight for Iraqi migrants returning to Baghdad, Erbil and Basra.

## Effective processing

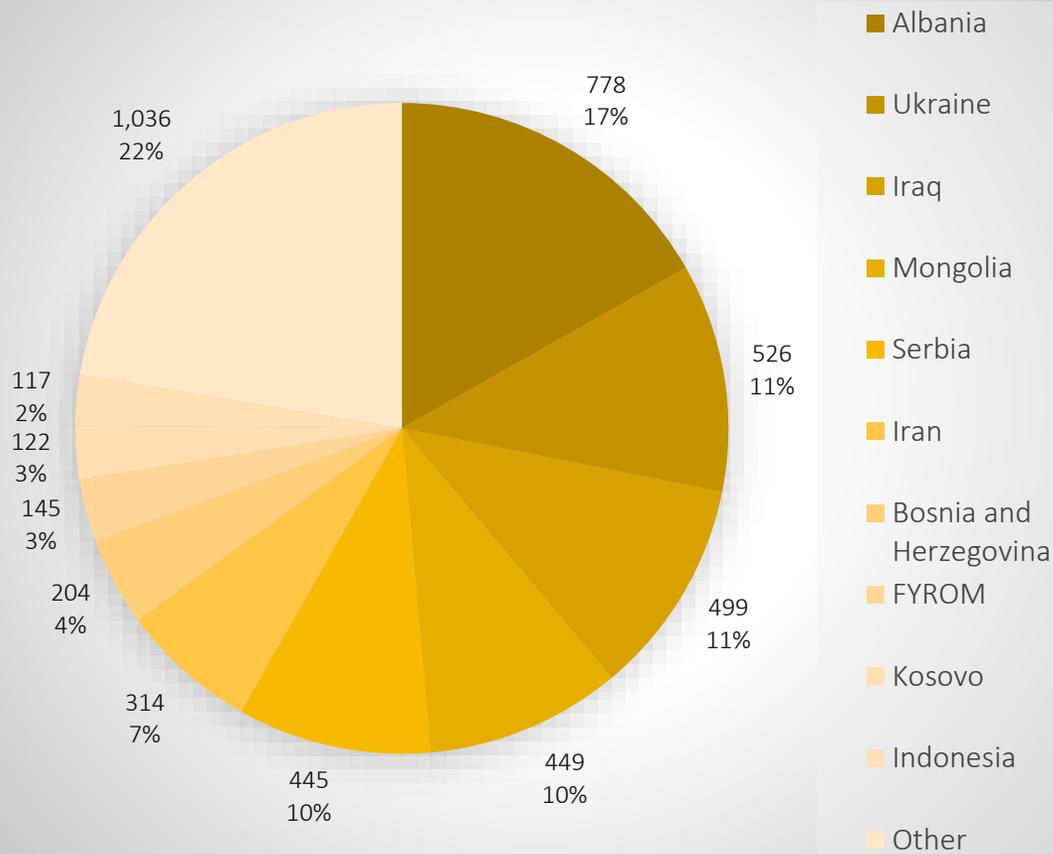
In 2016, IOM the Netherlands implemented a tailored module of the Migrant Management & Operational Systems Application (MiMOSA), IOM's global operational management system. MiMOSA provided a platform to integrate the entire workflow of voluntary return operations, from case processing, monitoring and reporting to communication with the migrant and with operational counterparts: migrants are automatically informed by SMS of their flight details, while reception centers are automatically updated after departure. IOM managers have real-time insight of their caseloads and can extract live reports. Thanks to MiMOSA, in 2016 IOM was able to effectively handle a 57% increase in caseload.

**Voluntary departures from the Netherlands 2012-2016**

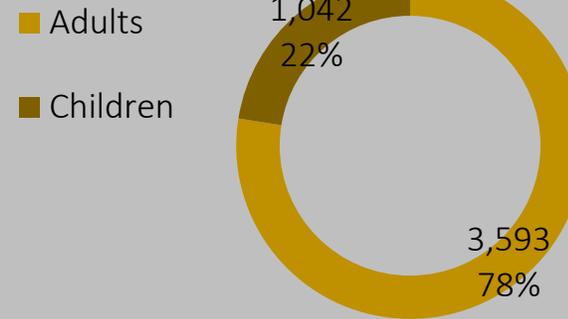


# Voluntary returns from the Netherlands 2016

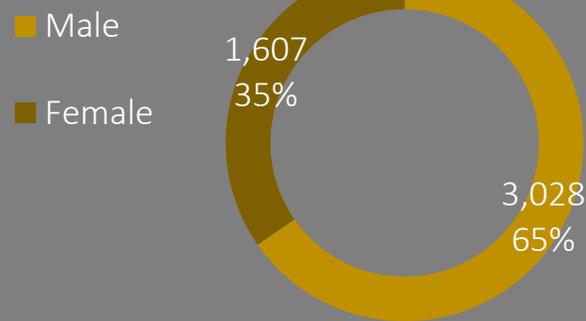
## Main countries of origin for voluntary return 2016



## By age



## By gender



## 2016 at a glance

7,259 migrants in contact with IOM  
4,635 migrants assisted to **return voluntarily** or to resettle from the Netherlands

2,068 reintegration grants, or 45% of the returning migrants assisted to reintegrate

322 vulnerable migrants

## It's a joint effort

IOM : operational staff in the field; movements staff at the airport; project management staff and administrative staff in The Hague; IOM in countries of origin

Donors and partners in the Netherlands and countries of origin

Diplomatic representations

# Reintegration begins in the Netherlands

In 2016, close to half (45%) of the total number of departing migrants benefitted from one form or another of reintegration support.

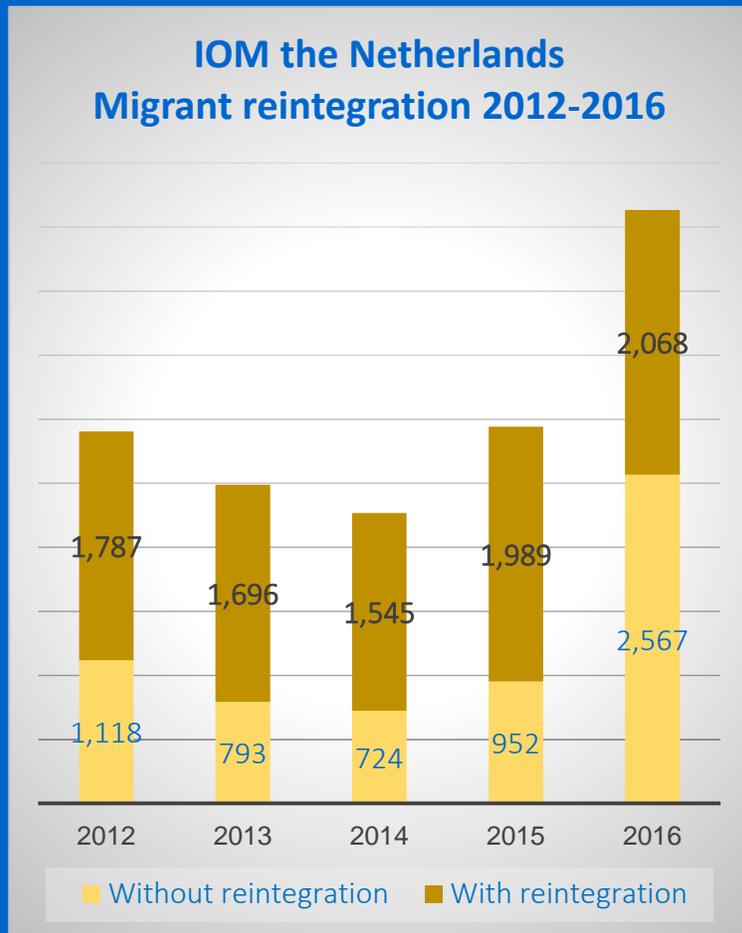
Reintegration assistance begins in the Netherlands, with return and reintegration counselling. Chances for durable return are enhanced when counselling focuses on future opportunities, on the relevance and added value of the stay in the Netherlands to the migrant's future life, and on the mental outlook and preparation for the return to the home country, sometimes after years of absence.

The IOM counsellor supports the migrant towards the development of a draft reintegration plan, to be finalized and financed in the country of origin. Reintegration support is available in cash and/or in-kind and is allocated based on specific eligibility criteria.

The in-kind grant can be used for a variety of purposes, from providing the start-up capital for a small business or the purchase of supplies or equipment, to covering or contributing to education or training costs, or simply meeting subsistence and accommodation needs immediately upon arrival.

The IOM missions in the countries of origin play an important role in the actual reintegration process by giving the migrant further guidance, support and information, or organizing payments or the reimbursement of expenditures.

The IOM counsellors for voluntary return cover some 50 locations throughout the Netherlands.

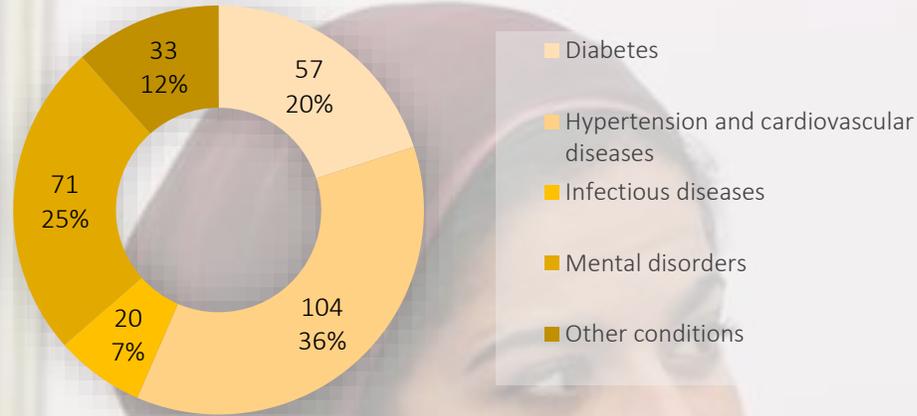




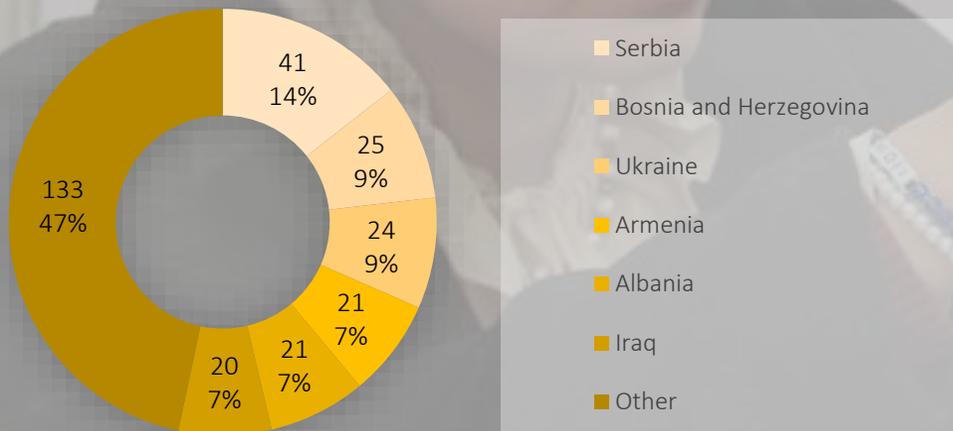
# IOM at work

# 285 migrants with medical needs assisted in 2016

Medical cases 2016  
By medical condition



Medical cases 2016  
By country of origin



Over two thirds, or 198 of these migrants, received basic in-kind assistance; 87 of them suffered from chronic conditions and needed additional medical care, including medical air transportation. Compared to 2015, the number of basic medical needs doubled, while chronic cases decreased slightly.

## IOM services for migrants with health concerns

- Medical assessment
- Translation of medical files
- Research on the availability and cost of health care in the country of origin
- Assisted transportation including medical or social escorts during the flight, and reception and handover upon arrival
- Financial support

## Assistance to Unaccompanied Migrant Children

IOM provides tailored assistance to respond to the individual situation of an Unaccompanied Migrant Child. This entails the provision of information and return counselling, very often a useful tool to support the legal guardians in conducting the ‘best interest determination’ assessment, making travel arrangements including escort assistance, reception and handover in the country of origin, facilitation of family reunification, and provision of reintegration to the child (in some instances with support to the family as well). IOM requires the confirmation of legal guardians both in the country of origin and in the host country in order to secure concrete arrangements of care and to define custodial responsibilities to be in place in the country of return. In the absence of parents, the identity of a legal guardian is verified depending on the national law of the host country and the country of return.

In 2016, IOM assisted 18 unaccompanied migrant children to return home to Afghanistan, Albania, Colombia, Iraq and Iran; a Moroccan boy was reunited with his mother in Spain.

## Assistance to victims of trafficking

In 2016, IOM the Netherlands provided tailor-made assistance to 26 victims of trafficking of 7 different nationalities who decided to return voluntarily to their country of origin. Almost half of the victims came from three EU countries: Hungary, Romania and Bulgaria; the others came from Indonesia, Nigeria, the Philippines and Sierra Leone. The victims were both women and men, and were victims of sexual and labour exploitation. Most of these migrants victims of trafficking were referred to IOM by the Dutch police or by shelters; a few cases were identified by IOM staff. The IOM support included arrival assistance, temporary safe accommodation, referral to service providers in the country of origin and in-kind grants to cover the migrant’s first needs upon arrival and/or rehabilitation services and activities.



# Partners in voluntary return

IOM works closely with a variety of partners in the Netherlands and in the countries of origin. The Dutch Repatriation and Departure Service (DT&V) is IOM's main donor for voluntary returns and also IOM's main operational counterpart. IOM also works with all agencies in the Dutch immigration chain, such as the Central Agency for the Reception of Asylum Seekers (COA), as well as with municipalities and NGOs. IOM's voluntary return programmes in the Netherlands are funded by the Ministry of Security and Justice, the Ministry of Foreign Affairs and the Asylum, Migration and Integration Fund.

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**Sender: Foundation WorldWide**

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**6251 NE Eckelrade**  
**The Netherlands**

**E-mail: [wwijd@xs4all.nl](mailto:wwijd@xs4all.nl)**

**[www.stichtingwereldwijd.nl](http://www.stichtingwereldwijd.nl)**



WorldTools crate delivered to a migrant who returned to Angola  
© IOM 2014

Since 2009, IOM the Netherlands has been working with Stichting Wereldwijd on providing additional support to returning migrants, offering tools and equipment in cargo boxes of 1 cubic metre capacity. Since 2013, this cooperation has been formalized in the form of projects in which Stichting Wereldwijd takes the lead and IOM acts as implementing partner. In 2016, IOM assisted 82 migrants with the clearance of cargo and the migrants' reintegration.

## The story of a Somali fisherman

Ali was the first Somali migrant returning from the Netherlands with WorldTools assistance. Ali was planning to go back to fishing after his return. He wanted to take home an outboard engine that he had purchased in the Netherlands. He received great support from a Dutch charity called 'Fishermen for fishermen' which donated nets and other fishing equipment. IOM Somalia assisted with all custom formalities and helped deliver the WorldTools crate to Ali's house.

# Capacity building and research

## Training in migrant counselling

Building on a decade of experience in assisting migrants with medical needs, in 2016 IOM the Netherlands started working on a training programme to enhance the skills of counsellors working with migrants with chronic and mental health conditions. Based on a tool kit produced by IOM the Netherlands in 2014, the curriculum will be developed in cooperation with two specialist Dutch organizations: Risbo Research Training and Consultancy of the Erasmus University and Pharos Centre of Expertise on Health Disparities. Training begins in 2017.

## New counter-trafficking project

In 2016, IOM the Netherlands joined the European project 'Safe and Adequate Return, Fair Treatment and Early Identification of Victims of Trafficking SAFE'. Led by HVO Querido Netherlands and bringing together IOM and various partners in the Netherlands, Bulgaria and Hungary, the 2-year project will develop and implement strategies and training for the safe return and sustainable re-integration of victims and for early identification and protection, will link anti-trafficking stakeholders with organizations involved in asylum and migration in the EU, and will stimulate cooperation and the exchange of expertise and best practices. The SAFE project starts in January 2017.

## Regional cooperation

IOM the Netherlands contributed expertise on voluntary return and migrant assistance to the IOM project 'Regional Support to Protection-Sensitive Migration Management in the Western Balkans and Turkey', funded by the Instrument for Pre-Accession Assistance (IPA-II) 2014-2020. IOM the Netherlands provided a researcher to assess existing capacity to conduct voluntary returns from the six EU candidate countries in the Western Balkans. An IOM the Netherlands expert developed a set of Standard Operational Procedures (SOPs) for Assisted Return and Reintegration (AVRR) to be used in the Western Balkans and provided training in a regional IOM workshop in Belgrade in November 2016.



## Framework for Voluntary Return in the Western Balkans

An IOM assessment

November 2016



Regional Support to Protection-Sensitive Migration Management in the Western Balkans and Turkey  
Instrument for Pre-Accession Assistance (IPA II) 2014-2020  
IPA 2014/031-603.08/MC/migration

# Migration and development



Powered by the diaspora in the Netherlands: graduates of entrepreneurship e-Learning course in Freetown, Sierra Leone

© IOM 2016

# Harnessing the development potential of migration

The goal is to contribute to a better understanding of the links between international migration and development, and to harness the development potential of migration for the benefit of both societies and migrants and thus contribute to sustainable development and poverty reduction.

TRQN III: Mobilizing diaspora human capital for the reconstruction and development of countries of origin, December 2012 to March 2016

- Financed by the Dutch Ministry of Foreign Affairs
- 9 project countries: Afghanistan, Armenia, Cabo Verde, Georgia, Ghana, Iraq, Morocco, Somalia and Sudan

**IOM training workshop in Ghana on the identification, registration and selection of candidate migrant workers.**

© IOM 2009

Particularly relevant in this era of unprecedented migration pressure, ongoing conflicts, increased instability and lack of economic perspectives in many countries in Africa, the Middle East and Asia. Over the past 12 years, IOM the Netherlands has offered temporary assignments to migrants and their descendants who wish to use their professional knowledge and experience for the development of their country of origin. In 2016, the Temporary Return of Qualified Nationals (TRQN III) came to an end and was followed up by the new Connecting Diaspora for Development (CD4D) project. Also in 2016, IOM concluded the monitoring and evaluation of the E-Learning for Entrepreneurship in Sierra Leone. A new project 'Work in Progress!' started in 2016 with IOM as an implementing partner of Oxfam Novib.

## **What did TRQN achieve?**

- Carried out 478 assignments in 9 countries
- Recruited 1,000+ diaspora experts
- Organized 30 exchange visits to the Netherlands
- Built 15 institutional bridges



# Connecting Diaspora for Development

# CD4D

CD4D incorporates the recommendations of the evaluation of TRQN III conducted by the Maastricht Graduate School of Governance in 2015:

- More targeted approach in selected institutions, using Theory of Change assessments of each institution as the basis for project interventions
- Complementing physical assignments with online knowledge transfer, exchange visits and cooperation between institutions
- A robust monitoring and evaluation framework, including baseline measurements and outcomes to be achieved, for a better understanding of the project's impact on host institutions and the diaspora
- Cooperation with relevant organizations and stakeholders, working in similar areas in the target countries

Started in June 2016. 6 target countries: Afghanistan, Ethiopia, Ghana, Morocco, Sierra Leone and Somalia.

Diaspora experts are instrumental in establishing and maintaining sustainable links between institutions in the Netherlands and institutions in the target countries.

## CD4D achievements 2016

- ✓ Kick off meeting, Theory of Change (TOC) training and first Taskforce meeting
- ✓ Priority sectors defined and target institutions selected in all target countries
- ✓ TOC mapping and derived Terms of Reference developed for all institutions
- ✓ 20 assignments completed
  - ✓ First assignments in Morocco and Ghana, where the project is building on and consolidating TRQN achievements
  - ✓ Fresh start in the other project countries: identification of host institutions and the development of TOCs
- ✓ Outreach to diaspora communities in the Netherlands
- ✓ Preparations for [www.diasporafordevelopment.org](http://www.diasporafordevelopment.org) to be launched in 2017

## Steps Theory of Change

1. Formulate  
your dream!

2. Identify all?  
necessary  
changes

3. Establish  
pathways of  
change

4. Identify our  
“spheres”

5. Make your  
assumptions  
explicit

6. Define your  
results



# CD4D kick off and task force meeting 2016

Participants: Voluntary Service Overseas VSO Netherlands ; PUM Programma Uitzending Managers - Netherlands Senior Experts; MGS; Dutch Ministry of Foreign Affairs; Pimp My Village; IOM Afghanistan, Ethiopia, Sierra Leone, Somalia and the Netherlands

CD4D task force meeting in The Hague  
© IOM 2016

# Work in Progress!

GOAL: Create employment opportunities for youth in selected African countries.

IOM the Netherlands is implementing partner together with Butterfly Works and Venture Capital for Africa VC4A, under the coordination of Oxfam Novib. IOM focuses on enhancing youth employability in Somaliland.

Part of the Dutch-MFA LEAD programme Targeting Root Causes of Migration Through **L**ocal **E**mployment in **A**frica for **D**evelopment.

## Results in 2016

- Youth centre established in Borama, Somaliland, July 2016, based on agreement with SOSTA
- 700 unique registrations for career advice and other services
- 70 students beneficiaries of skills training programmes: electronics, video production, henna skills and basic computer training
- 15 students (9 female and 6 male) completed a 2-week entrepreneurship training
- 21 youth completed a 1-week training in job hunting skills
- Job fair brought together 20 companies and local businesses, local universities and government agencies, including Ministry for Education and Ministry for Foreign Affairs
- 5 events organized at the Borama Youth Centre and in secondary schools, with presentations and debates on irregular migration, local alternatives for migration and school dropout

# E-Learning for Entrepreneurship in West Africa powered by the diaspora in the Netherlands

Freetown, Sierra Leone, January 2015 to August 2016

## GOAL

Assist (prospective) entrepreneurs in Sierra Leone to identify opportunities, find a market niche, formulate realistic plans and develop a small or medium sized business aimed at creating sufficient income for themselves and to boost the country's economic development.

## HOW

Online modules and distance coaching to complement the traditional classroom teaching and present a promising alternative to acquire education and skills for students who are unable to access facilities within the physical classroom due to time and space constraints.

## Role of IOM the Netherlands

IOM was requested by the Network University (TNU), the project manager, to monitor and evaluate the project and to manage the local administration with regard to the payment of local trainers in Freetown, Sierra Leone.

IOM produced an evaluation report in August 2016, the results of which were discussed with TNU and the Dutch Ministry of Foreign Affairs.

This innovative approach to learning has a great potential. However, e-learning and additional distant coaching are difficult to exploit fully or by all in countries where students and teachers are attached to traditional classroom teaching.

Internet connectivity and communication channels such as WhatsApp between coaches and students still requires improvement in Sierra Leone.

# Migrant training, resettlement and integration



IOM SWAT training in Dronten, the Netherlands.  
The SWAT pilot promotes the integration of residence permit holders in the Dutch labour market.  
© IOM 2016

# Access to the labour market



## VOORwerk or SamenWerken aan de Toekomst (SWAT)

- 3-year AMIF-funded pilot promoting the integration of residence permit holders in the Dutch labour market, offering information, training and individual guidance in 16 COA centres in the Netherlands.
- Cooperation project between IOM, the Dutch Central Agency for the Reception of Asylum Seekers (COA) and the Foundation for Refugee Students UAF.

## What did SWAT achieve in 2016?

- Explored relevant similar initiatives and established liaisons with various organizations dealing with the integration of asylum seekers in the German labour market.
- Developed training curricula in close coordination with different project partners and residence permit holders.
- Trained more than 500 residence permit holders at several COA locations.
- Established agreements with different companies and active outreach to various (private sector) organizations for offering internship opportunities to the training participants.

## Skills2Work

### Valuing Skills of Beneficiaries of International Protection

Goal: To improve the support granted to beneficiaries of international protection regarding the validation of both formal and informal skills and to promote the labour market integration of these beneficiaries on a European scale.

Launched January 2016. Implemented in 9 EU member states - Belgium, Hungary, Ireland, Italy, the Netherlands, Slovakia, Slovenia, Spain, and the United Kingdom - with the support of IOM offices and 11 partner organizations.



## Skills2Work activities

- Establishing a network of partners and stakeholders and facilitating information exchange on the core messages of the project.
- Networking events in the United Kingdom and the Netherlands, and meetings in London and Madrid to discuss progress and to learn about skills validation and good practices in their communities.
- Research on initiatives available at national and EU levels that facilitate early access to labour market integration.

The outcome of the activities has been published in an interactive online directory designed to assist employers, local service providers and beneficiaries of international protection with an early, successful and sustained labour market integration. For more information, check the project website and newsletters at <http://www.fromskills2work.eu/About-the-project>.

## Relocation

In response to the high number of migrants arriving in Italy and Greece, the EU established a solidarity mechanism to relocate a part of them to other European countries.

In 2016, IOM assisted the Dutch government to scale up the programme and as a result over 1,200 asylum seekers were relocated to the Netherlands under this scheme.

IOM the Netherlands acts as coordinator and front office for the Central Agency for the Reception of Asylum Seekers (COA) and the IOM offices in Greece and Italy.

With IOM logistical assistance, Dutch authorities interview migrants and provide cultural orientation sessions to groups travelling to the Netherlands.

Migrants and refugees in Lesbos, Greece.  
© IOM Amanda Nero 2015

## Resettlement

IOM has supported the Dutch resettlement programme since 1997 with pre-departure assistance, medical checks and travel arrangements.

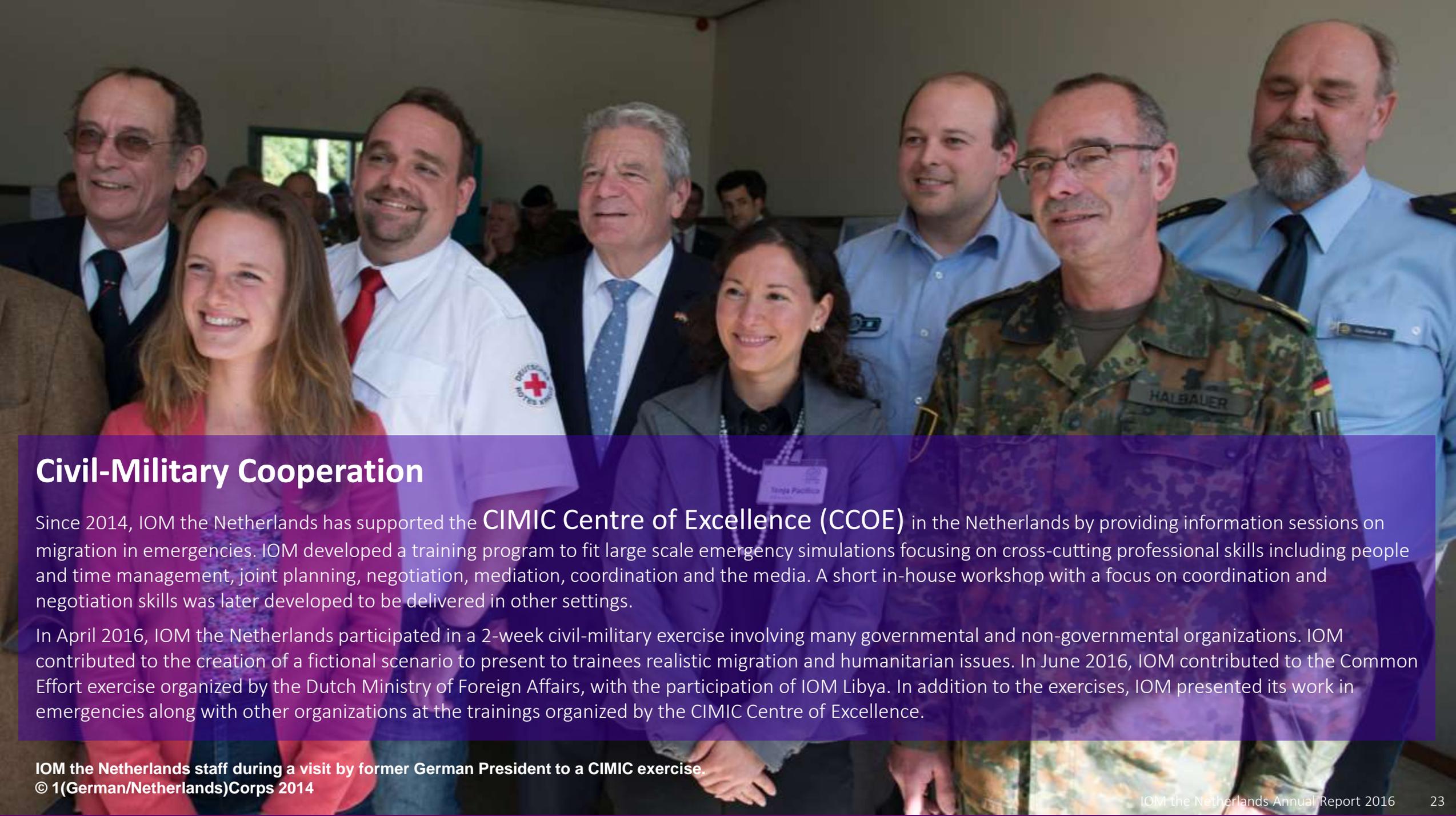
Starting from April 2016, the European Union stepped up measures to limit the refugee influx to Greece and to strengthen the resettlement programme for Syrian refugees in Turkey. IOM and COA cooperated closely for upscaling the current programme to include the Dutch resettlement commitment for Turkey. By the end of 2016, 463 refugees were resettled from Turkey to the Netherlands, including 12 medical cases. In addition to the caseload from Turkey, in 2016 IOM resettled to the Netherlands 237 refugees from 16 countries including, among others, Kenya, Lebanon, Palau, South Sudan and Zambia. In total, 700 refugees had the opportunity to resettle and start a new life in the Netherlands.

## Family reunification

IOM the Netherlands provides assistance with family reunification for eligible family members of residence permit holders in the Netherlands.

IOM's assistance is required especially for cases facing complex travel arrangements due to, for instance, a medical condition, problems with the exit permits, missing documents, or the travel of unaccompanied minors. Notable cases in 2016 included the assistance of elderly, physically disabled and stateless migrants. IOM also facilitated DNA collection in complex operating environments, such as Libya.

Through good cooperation with NGO partners in the Netherlands, in 2016 IOM assisted the travel of 54 individuals, including 24 unaccompanied minors.



## Civil-Military Cooperation

Since 2014, IOM the Netherlands has supported the **CIMIC Centre of Excellence (CCOE)** in the Netherlands by providing information sessions on migration in emergencies. IOM developed a training program to fit large scale emergency simulations focusing on cross-cutting professional skills including people and time management, joint planning, negotiation, mediation, coordination and the media. A short in-house workshop with a focus on coordination and negotiation skills was later developed to be delivered in other settings.

In April 2016, IOM the Netherlands participated in a 2-week civil-military exercise involving many governmental and non-governmental organizations. IOM contributed to the creation of a fictional scenario to present to trainees realistic migration and humanitarian issues. In June 2016, IOM contributed to the Common Effort exercise organized by the Dutch Ministry of Foreign Affairs, with the participation of IOM Libya. In addition to the exercises, IOM presented its work in emergencies along with other organizations at the trainings organized by the CIMIC Centre of Excellence.

# Movements

IOM the Netherlands staff in Schiphol Airport  
© IOM Amanda Nero 2017



# IOM assistance at Schiphol Airport

Schiphol is the second busiest air hub in Europe. In 2016, the passengers travelling through Schiphol totaled 63.6 million, or +9% more than the year before. Close to 15,000 of these passengers travelled under the flag of IOM. The IOM Movements team in Schiphol provides support to migrants travelling with IOM from, to and via Amsterdam Schiphol airport. IOM assists (1) migrants departing voluntarily from the Netherlands; (2) migrants arriving in the Netherlands for family reunification or as resettled and relocated refugees; and (3) migrants transiting through Schiphol on their way to their final destination.

**In 2016, the IOM team in Schiphol assisted 14,738 migrants.** The youngest was less than 2 months old; the most senior was 93.

Maintaining effective representation at Schiphol is **vital** for the provision of adequate assistance to migrant passengers, especially when they are not familiar with airport/ border/ airline formalities and requirements, or with the languages; when they have never travelled by air before; when they are travelling long haul; or when they have special needs.

# Reliable, flexible and cost-effective services

## 4,635 departures

The majority were migrants returning voluntarily to their country of origin. IOM works together with border security and airline staff to ensure a smooth process.

## 8,133 transits

In 2016, most of the transits were resettlement migrants on their way to Scandinavia, Canada and the United States. Many were migrants from different African countries traveling with IOM under the United States Resettlement Program. A record of 1,393 transits were registered in September when large groups from Nairobi, Kenya and Entebbe, Uganda were assisted by IOM at Schiphol.

## 1,970 arrivals

IOM contributed to the Dutch Resettlement programme by providing assistance to 700 cases. IOM assisted with the arrival of 1,216 refugees including large groups of Syrian refugees. IOM also assisted 54 family reunification cases. To help making possible the reunion of family members or to help unaccompanied minors meet their parents after many years of being without them is an honour and a privilege to IOM.

### International and domestic air tickets

- Reduced fares
- Preferential baggage allowances
- Selected routings

### Assistance with procedures

- Check-in and boarding procedures
- Exit formalities at the border

### Migrants with special needs

- Operational and medical escorts
- Monitoring and attending to medical requirements *en route*
- Liaison with flight staff and other authorities

### At embarkation airports

- Transportation to airport and passenger assisted check-in
- Help with customs and immigration formalities

### Assistance in transit

- Direction to connecting flights
- Booking adjustments
- Accommodation and meals as needed

### Arrival assistance

- Meet & assist services including assistance through passport control and custom formalities
- Notification and handover to reception authorities or family members

# Media and public information

A large audience of professionals, mostly men in suits, are seated in rows of chairs in a conference room. They are looking towards the front of the room. The room has large windows with white curtains and a modern interior design. A woman is standing at a podium in the background.

Temporary Return of Qualified Nationals conference in the Netherlands  
© IOM 2015

# Milestones and events 2016

## IOM becomes a Related Organization to the UN

*“We are living in a time of much tragedy and uncertainty. The UN-IOM Agreement shows Member States’ commitment to more humane and orderly migration that benefits all, where we celebrate the human beings behind the numbers.”* IOM Director General, Ambassador William Lacy Swing

New York, 19 September 2016

## Bilateral relations with the Netherlands

The Dutch Government and IOM signed the Memorandum of Understanding concerning strategic cooperation in the field migration. The document expresses the intention to “strengthen cooperation around shared policy priorities to enhance strategic outlook, flexibility, streamlined governance and integrated responses to the mobility dimensions of crises”.

The Hague, 13 September 2016

IOM presented the **1<sup>st</sup> Dutch edition of the Global Migration Film Festival (GMFF)** in the Netherlands.

The Hague, 13 December 2016

In 2016 IOM the Netherlands assisted **the 59,000<sup>th</sup> migrant** to return voluntarily from the Netherlands.

IOM participated in the **National Open Day of Asylum Seekers Centers in the Netherlands** organized by the Central Agency for the Reception of Asylum Seekers (COA). Thousands of people all over the country took part in organized tours, met with migrants and listened to their stories, participated in workshops or spoke with the staff of organizations working with migrants.

The Netherlands, 24 September 2016

## Annual IOM reception

2016 theme: IOM’s role in Europe’s current migration affairs. Participants: over 100 guests including diplomatic relations and representatives of the Dutch government.

The Hague, 4 February 2016

# The Dutch Model

## Leading the way in migration management

The Dutch Government takes a leading role in migration management in Europe and globally. Every year, IOM the Netherlands receives requests for study visits from migration professionals from around the world interested to learn from the Dutch experience: from the Dutch government programmes and from the IOM projects in the Netherlands.

The following exchanges and study visits to the Netherlands were organized by IOM in 2016:

- Migrant screening and migration intelligence for officials from the Immigration Service of Nigeria, 18-22 January
- Practical tools to enhance long-term socioeconomic reintegration of Iraqi nationals returning to the Kurdistan Region of Iraq for officials from the Kurdistan Regional Government, 28 January
- Policy and practices in human trafficking for Moldovan government representatives, 14-16 March
- Prevention of human trafficking and victim protection for judges and public prosecutors from Turkey, 10-12 May
- Return and readmission procedures for government officials from China on a European tour including France, the Netherlands and Belgium, 19-23 October
- Interpreting services for migrants and governments for IOM Serbia, 7-9 November
- Best practices and policies in Assisted Voluntary Return and Reintegration for government officials from Egypt, Sudan and Tunisia, 21-24 November
- Voluntary return and reintegration from the Netherlands for IOM Iran and IOM Somalia, 12-16 December

## IOM in the media

IOM the Netherlands receives regular requests from the Dutch and international press for comments on current migration affairs or for background information.

- The national press commented on the effects of the European Return Policy on voluntary returns from the Netherlands. The growing number of recently arrived refugees deciding to return voluntarily after learning about the requirements and duration of the Dutch asylum procedure attracted particular interest from the national press.
- A national TV documentary about the story of a migrant returning with IOM's assistance to Nigeria led to compassionate reactions from the general Dutch public.
- The Dutch media also covered the voluntary return charter to Iraq organized by IOM in November 2016.

# WALLAH JE TE JURE



IOM NIGER PRESENTS A MARCELLO MERILETTO FILM "WALLAH - JE TE JURE" MUSIC BY FRANCO BATTIATO BOMBINO ONE STEP  
EDITOR SILVIA BORRONE GRAPHICS CLAUDIO CORRIAS PRODUCTION ASSISTANTS ELISABETTA JANKOVIC GIACOMO ZANDONINI  
PRESS OFFICE CHIARA VISCHI SPECIAL THANKS TO GIUSEPPE LOPRETE ROSALINDA COTTONE  
MAURICE MIANGO AZAGUA MAHAMAN ISMAILA MAMAN GUMBA DIAKHOUNMPA  
NANCY PORSIA MEDICI SENZA FRONTIERE - ITALY

## 1<sup>st</sup> edition IOM Movie & Debate in the Netherlands



The documentary 'Wallah - Je te jure' was presented by IOM the Netherlands in The Hague as part of the first **Global Migration Film Festival (GMFF)** which was organized in December 2016 in 89 countries. IOM and partners around the world promoted screenings of films that capture the beauty and challenges of migration. In a world constantly on the move, interactive communication events such as the GMFF can foster empathy and thus be a tool to fight toxic narratives against migrants worldwide.

The Global Migration Film Festival is a partner of the 'I am a migrant' campaign and the UN's TOGETHER - both global campaigns that aim to change negative perceptions and attitudes towards refugees and migrants, and strive to strengthen the social contract between countries and communities, refugees and migrants.

The screening in The Hague was followed by a lively debate by panelists from the Dutch Ministry of Security and Justice, the Erasmus University and the Dutch Refugee Council.

**The 2<sup>nd</sup> edition of IOM Movie & Debate in the Netherlands is coming up in May 2017!**

# Resources management



# Resources Management

The Resources Management Department (RMD) is responsible for the implementation of the Organization's policies and rules and for the coordination of all administrative, financial, information technology and personnel matters in IOM the Netherlands. By doing so, RMD ensures that IOM's activities in the Netherlands are adequately managed, that operational needs are met and that the Organization's resources are utilized in the optimum manner.

In 2016, IOM continued efforts to develop and maintain systems of internal controls and risk management to help safeguard assets, to ensure the accuracy and reliability of accounting data, and to encourage adherence to established rules, regulations and procedures.

Progress was made towards the recognition by the Dutch Asylum, Migration and Integration (AMIF) of IOM's status as an international organizations through an amendment to the AMIF regulation published in May 2016. However, challenges still prevail as regards the recognition of IOM staff costs in accordance with the IOM rules and regulations. Discussions are ongoing and will extend as a priority into 2017.

On the Human Resources front, IOM the Netherlands continued to work on initiatives in alignment with IOM policies, rules and procedures. Measures included cost cutting initiatives through non replacement, work reorganization and task re-distribution. Other initiatives involved the recruitment of interns aimed at building professional competencies, knowledge and skills to contribute to both IOM's goals and the interns' individual opportunities for professional growth.

The Mission's flagship migration and development project - Connecting Diaspora for Development CD4D - saw a significant budget cut from the expected contribution from its donor.

## Strong internal controls

IOM has moved towards the adoption of International Public Sector Accounting Standards (IPSAS), following the conclusion of the United Nations that IPSAS represents international best practices for not for profit organizations which improve the quality, comparability and credibility of the financial reporting of the UN system organizations.

*"IOM has set up and ensured the functioning in all material respects of an effective and efficient internal control system in accordance with the criteria set by the European Commission."*

Extract from the European Commission's Final Pillar Assessment Report of IOM, December 2014

**Climate change and migration: The cultivation of rice in the Udayapur province in Nepal has been affected by changes in rain patterns, pushing impoverished farmers to migrate for work abroad. © IOM Amanda Nero 2016**



Child returnees from Libya in Chad.  
Children born in Libya of Chadian parents are facing reintegration problems particularly linked to the language, access to school and overall adaptation to the culture.

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## Call us or write to us

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Voluntary return	088 746 4466
Family reunification	088 746 4444

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International Organization for Migration

**IOM is committed to the principle that humane and orderly migration benefits migrants and society.**

As the leading international agency for migration, IOM acts with its partners in the international community to:

- Assist in meeting the growing **operational challenges** of migration management.
- Advance **understanding** of migration issues.
- Encourage **social and economic development** through migration.
- Uphold the **human dignity and well-being** of migrants.

Girl in IOM transit center in Niger  
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