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# Annual report

## 2011





IOM The Hague is a project driven organization. The Chief of Mission is responsible for IOM's general policy and day to day continuity, based on outlines formulated by IOM's head quarters in Geneva.

IOM's projects are hosted by three departments: Assisted Voluntary Return + Reintegration and Counter Trafficking, Labour Migration and Human Development and Movements. The Resources Department is responsible for supporting the organization. Bureau Chief of Mission has a coordinating role and implements general management, policy and project development and communications.

IOM is committed to work proactively on a range of projects commissioned by subsidizers, aimed at the benefit of migrants supported by IOM.

#### Editorial Note

IOM The Hague's Annual Report 2011 contains an overview of activities and results achieved per department, with a preview for 2012.

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## Introduction Annual Report IOM The Hague 2011

In 2011 the International Organization for Migration celebrated its sixtieth anniversary around the globe, which gave IOM a special platform to highlight the role, challenges and opportunities migration offers in the 21st century.

IOM The Hague has noticed an increase in the number of migrants choosing to leave the Netherlands. In 2011 IOM assisted 3.473 people with return to their country of origin or resettlement to a third country, an increase of 13% compared to 2010, when 3.064 migrants returned with IOM. The individual assistance and support IOM offers prior to departure and after their return in the country of origin plays an important role in removing barriers to reintegration and stimulates the voluntary departure from the Netherlands

As IOM in the Netherlands counsels and assists a great number of migrants wishing to return home, we would like to use this report to remind all concerned parties that returning people to their countries of origin without any reintegration plans and without a perspective for a new beginning back home is ineffective and risky as their future remains uncertain. Migrants tend to focus too much on their re-migration rather than preparing for their new life in their country of origin. It is therefore highly important that all migrants - including all those returning home - are seen as agents of development. For this they need to be supported in their reintegration efforts with opportunities and if necessary with guidance and advice.

National migration policies are increasingly taking the many positive contributions of migrants in host countries and their countries of origin into account. Particularly in view of the global consensus about the important role migrants play for development, it is hoped that the opportunities offered by the migration development nexus will be further explored and integrated in national development aid strategies and budgets.

Apart from assisting migrants with their return and reintegration to their countries of origin IOM in the Netherlands offers refugees assistance with their resettlement in the Netherlands. IOM also promotes very successful Migration and Development activities, by stimulating temporary assignments of highly qualified migrants to their countries of origin.

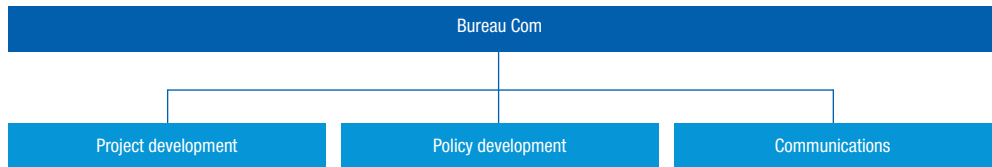
IOM in the Netherlands has developed into a strong migration organization with clear objectives and concrete results. We were able to achieve this thanks to the expertise and dedication of our employees and the excellent cooperation with the Ministry of the Interior and Kingdom Relations and the Ministry of Foreign Affairs, the European Return Fund, European Migration Fund, our partner organizations and migrant organizations.

We would like to express our gratitude to the Dutch Government, ERF, EMF, the many partners of IOM and all countries of origin for their loyal cooperation, their unfailing support and their generous contributions towards our work on Assisted Voluntary Return and Reintegration, Migration and Development and Assistance to Vulnerable Migrants.

*Martin Wyss  
Chief of Mission  
IOM in the Netherlands*

## Bureau Chief of Mission

The Bureau led by the Chief of Mission is responsible for internal and external communications, relationship management and policy development. In cooperation with the other departments, Bureau COM contributes to project development and exploring new areas.



### Publications and presentations

In the past year promotion banners and flyers have been produced for several projects. IOM organized conferences for the projects IOM's Netherlands Cultural Orientation (NLCO) and Assisted Voluntary Return from Detention (AVRD), for which Bureau COM provided advice and assistance in the preparation and development of materials. Presentations were prepared for the Chief of Mission, including a presentation for policy makers from the Dutch political parties informing them about IOM's activities and view on migration.

In cooperation with the University of Amsterdam, IOM carried out preliminary research into the exploitation of migrant workers in the Netherlands.

Four issues of the Migration Info bulletin were published. Migration Info is an important external communication tool intended to inform a wide target group of external relations and the press with information about IOM's activities and policy. Themes of the 2011 editions: *Migrant Stories*, *Sixty Years of Support to Migrants*, *Migration in the News* and *Sixty Years IOM*. Bureau COM provided advice and the editing of the essay *Where would we be without migrant workers*, written by Dutch journalist Froukje Santing.

### Study visits

At the request of our offices in the Kuwait and the Republic of Belarus study visits to the Netherlands were organized for government officials from these countries. The assistance of Bureau COM consisted of contacting relevant Dutch counterparts, logistical support and general coordination.

The government of Kuwait requested a study visit in its efforts to fight human trafficking, especially domestic labour. The project also aimed to strengthen the capacity of victim protection agencies and shelter-based staff to provide direct assistance to victims of trafficking, with a victim-centred and human rights based approach. The study visit organised for the government of Belarus was aimed at raising the level of relevant professional skills of the Ministry of Interior officers and Border Guards in dealing with return issues. The training and awareness raising activities focussed on legal and practical aspects of work with mixed migration flows and AVR techniques.

### **Press contacts**

Bureau COM regularly receives requests from the press to provide background information, to comment on and be interviewed about current issues such as the national debate about (ex) UAM Mauro Manuel who was not allowed to stay in the Netherlands, a documentary about victims of trafficking in Amsterdam, portraits of returnees to Iraq and Afghanistan and the subsidy stop of the Foundation Sustainable Return.

### **IOM Sixty Years - Conference 'Thinking Without Boundaries'**

On 23 November 2011 IOM and The Hague Process on Refugees and Migration (THP) organized the mini-symposium 'Thinking without Boundaries: Migration in the Netherlands' (Grenzeloos denken over migratie in Nederland). The event was organized at the Chamber of Commerce in The Hague.

The symposium was an opportunity for migration experts and stakeholders to discuss out of the box positive approaches to migration and ways to visualize them into the Dutch society. The meeting was addressed by IOM's Director General William Lacy Swing in a video message in which he stressed migration being the key global issue at the heart of all governments policies. A presentation by British-Canadian journalist Doug Saunders about his book 'Arrival City', focussing on the inevitability of global migration processes towards urban areas, took a prominent position in the programme.

### **Project development**

Bureau COM has advised and supported the other departments in developing projects in the field of voluntary return and reintegration, temporary return assignments of qualified migrants and social orientation for newcomers.

IOM The Hague joined other IOM project proposals that were submitted to EU funds with regard to psychosocial care to unaccompanied minors, volunteer work for migrants, civic participation of migrants and an educational toolkit about migrants for 12 to 18 year olds. These proposals are still pending approval.

### **Reporting**

Bureau COM provides input for the fourmonthly Directorate-General reports for IOM Geneva. Other information has been provided as well, for instance about return and human trafficking for IOM publications, such as the World Migration Report.

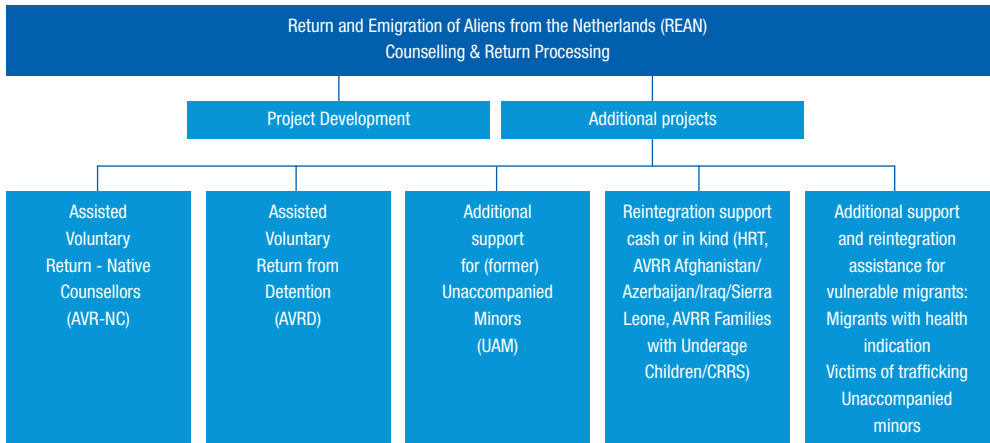
### **Looking ahead**

The wish to accommodate IOM's expanding international relations without losing touch with our Dutch partners and civil society, means the magazine Migratie Info will appear in Dutch, with summaries in English from 2012 onwards. The possibilities of digital media will be examined. A new website will be developed focussing on migrants wishing to return to their countries of origin. More attention will be given to lobby and public relations activities. IOM's website will be further improved on.

Bureau COM will continue to support and advise the other departments on communication and project and policy development. Further cooperation and partnerships will be sought with other IOM missions and governmental and non-governmental organizations in terms of project development and/or the organization of events.

## Assisted Voluntary Return and Reintegration and Counter Trafficking Department

The Assisted Voluntary Return Department coordinates the voluntary return of migrants to their country of origin or resettlement in a third country: from decision-making and support to obtaining travel documents, offering additional support to vulnerable groups, paying financial contributions and providing reintegration support after their return. In addition to this operational assistance, the department is responsible for reporting, data analysis and examining the possibilities of voluntary return.



In 2011 IOM assisted with the return and resettlement of 3,473 persons to their country of origin or helped them to resettle in a third country with guaranteed admission, an increase of 12% compared to 2010. 67% had an asylum background, 5% a regular background and 29% had never applied for a residence permit in the Netherlands. Of this group, 405 migrants were held in detention at the time of departure, and 13 Unaccompanied Minor Foreign Nationals (AMVs)<sup>1</sup>, 77 (ex)-Unaccompanied Minor Asylum Seekers (AMAs)<sup>2</sup> and 35 victims of human trafficking were assisted

in their return. 217 migrants received medical assistance during/after their return. Of this group, 26 migrants, who were indicated as having a chronic condition, received extra support to enable them to earn a living after their return and pay for their own medical care. 2,103 returnees qualified for a reintegration contribution. Via the worldwide network, 380 migrants received reintegration support from local IOM offices after their return. 1,563 migrants received assistance in obtaining travel documents from embassies and consulates, resulting in 1,329 travel documents issued. All-in-all, 84% of the returnees in 2011 departed from the Netherlands within four weeks after the date of application.

<sup>1</sup> AMV = Unaccompanied Minor Foreign National

<sup>2</sup> AMA = Unaccompanied Minor Asylum Seekers

More attention was given to actively contacting migrants, especially rejected migrants/migrants who had exhausted all legal remedies, and migrants who had never applied for residence in the Netherlands. The number of initial contacts increased by 15% compared to 2011. The possibility of voluntary return was discussed with 6.405 migrants. Once contacted, more than 54% of the migrants made use of IOM assistance offered for voluntary departure from the Netherlands.

An AVR from Detention research project on the possible effects of immigration detention on the decision making of irregular migrants in immigration detention concerning voluntary return was finalized in October 2011. The research consisted of a desk research part, combined with field research resulting in the report *'Leaving detention... A study on the influence of immigration detention on migrants' decision-making processes regarding return'*.

In support of the REAN programme, the AVRR & CT Department implemented the following additional AVRR projects in 2011: *AVR from detention, AVR Native Counsellors, Counselling, Return & Reintegration of (ex) UAMs, AVRR to Iraq, AVRR Sierra Leone, AVRR Afghanistan, AVRR Azerbaijan, Return and reintegration regulation (HRT), Counselling on Return & Reintegration Services* (CRRS/IOM contribution to the Platform for Sustainable Return) and *Assisted Voluntary Return of Families with Underage Children*. IOM/AVRR & CT was also a partner of the Stichting Wereldwijd in the reintegration project 'World tools'.

### Looking ahead

Through the implementation of the REAN programme and complementary projects IOM increase support to vulnerable target groups in 2012.

In 2012 IOM wants to continue her successful extra effort with regard to families with minor children who have exhausted all legal remedies. The project 'Assisted Voluntary Return for Families and Children' has been submitted for a joint funding from the European Return Fund (ERF) and the Policy Framework Migration and Development (Ministry of Foreign Affairs and Ministry of Interior and Kingdom Relations).

The projects 'Assisted Voluntary Return from Detention' and 'Outreach and Assisted Voluntary Return to (Vulnerable) Irregular Migrants' have been submitted to the ERF, with co-funding out of the REAN programme.

The AVR project builds on the 5-year experience gained by IOM in assisting returns from detention, while taking into consideration the current realities in the Netherlands and introducing some innovative elements: seek cooperation with initiatives related to alternatives for detention and contribute to the assistance of vulnerable migrants in detention.

The 'Outreach and Assisted Voluntary Return to Vulnerable Irregular Migrants' project further develops the best practices and results IOM attained in previous projects with this approach. IOM's experience points to the fact that unconventional outreach, counselling and tailored support are essential requirements in enabling (vulnerable) irregular migrants to properly decide on their return to the country of origin.

New reintegration projects related to the reintegration of vulnerable migrants will be developed in 2012. By offering additional support to these groups, IOM hopes to remove obstacles for their voluntary return to the country of origin. IOM wants to achieve this by cooperating efficiently with various organisations in the Netherlands and IOM offices in countries of origin.

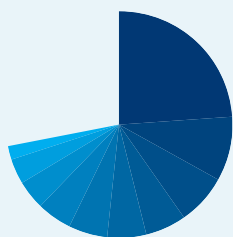
In the framework of European cooperation the AVRR Iraq project will be officially closed by a joint conference with IOM Paris in 2012. The overall objective of the conference will be to take stocks of the experience built so far by IOM and its partners and to review opportunities and challenges of reintegration in Iraq in order to strengthen the coordination mechanisms amongst all stakeholders within the EU as far as return to Iraq is concerned (i.e. IOM missions, policymakers, NGO's, etc.).

## Assisted Voluntary Return and Reintegration and Counter Trafficking Department - 2011

For more data visit [www.iom-nederland.nl](http://www.iom-nederland.nl)

### Top 10 countries 2011

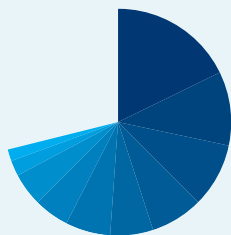
71% of total



● Iraq	825
● FYROM	316
● Brazil	250
● Mongolia	200
● Belarus	195
● Russia	186
● China	175
● Indonesia	139
● Ukraine	130
● Afghanistan	65
Other	962
Total	3.473

### Top 10 countries 2010

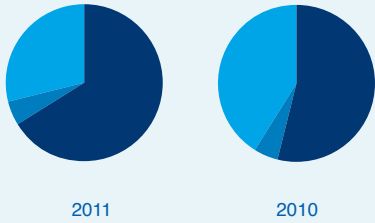
72% of total



● Iraq	549
● Brazil	326
● Macedonia	276
● Georgia	233
● Ukraine	190
● China	188
● Indonesia	153
● Mongolia	147
● Nigeria	66
● Angola	58
Other	878
Total	3.064

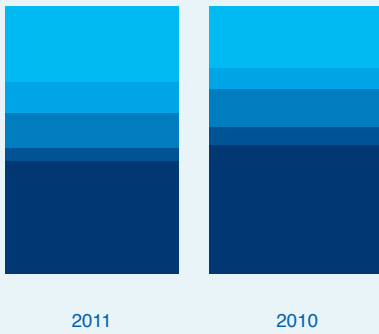


**Status of returnees**



	2011	2010
Total	3.473	3.064
Asylum background	67%	54%
Regular background	5%	5%
No application for residence permit	29%	41%

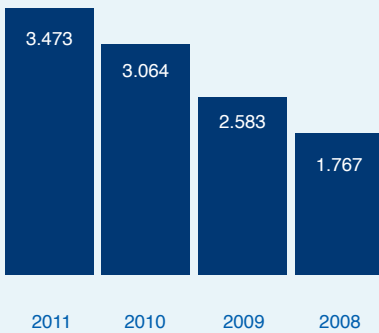
**Departure of migrants in a vulnerable situation**



	2011	2010
Detention	405	498
UAMs <sup>1</sup>	13	16
Former UAMs (who returned with UAM project)	77	83
Victims of human trafficking	35	29
Medical assistance	217	142

<sup>1</sup> UMA = Unaccompanied Minor Asylum seeker

**Total number of returned and resettled migrants**

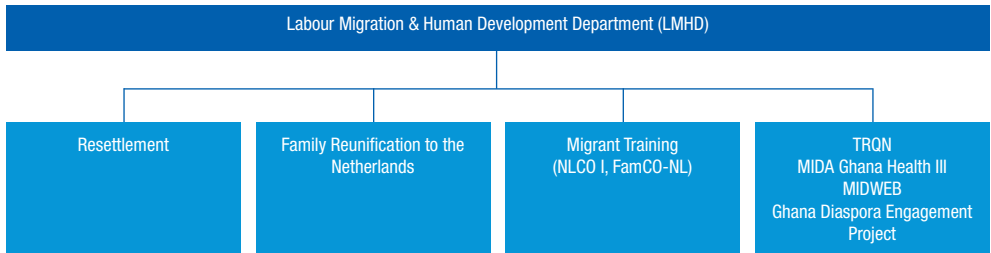


Year	Total number of returned and resettled migrants
2011	3.473
2010	3.064
2009	2.583
2008	1.767

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## Labour Migration & Human Development Department (LMHD)

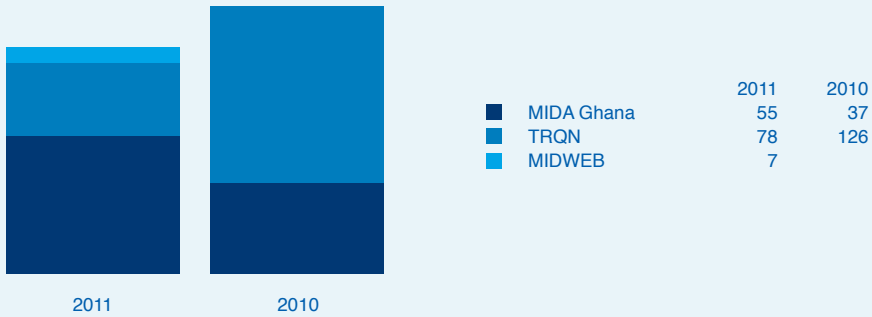
The Migration & Development Department changed its name into Labour Migration and Human Development (LMHD) in August 2011. Besides the temporary return of higher educated migrants to their countries of origin and other migration and development related activities, the LMHD department is also responsible for the Resettlement and Family Reunification programmes and projects in the area of migrant training, such as the Cultural Orientation Training projects (NLCO and FamCO).



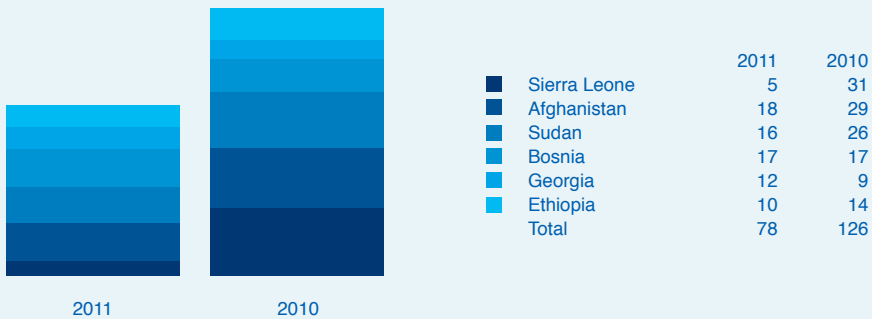
# Labour Migration & Human Development Department (LMHD) - 2011

For more data visit [www.iom-nederland.nl](http://www.iom-nederland.nl)

## Assignments Migration & Development per project, per year



## Assignments TRQN per country



## Resettlement to the Netherlands



### Migration & Development

The commitment of the diaspora to participate in the projects aimed at the development of their home countries was as strong as in previous years. In 2011 support was given for a total of 51 assignments via the MIDA Ghana Health project (37 in 2010) and 72 assignments via the project Temporary Return of Qualified Nationals (TRQN) to their country of origin (248 in 2010). The TRQN project was extended for another year until June 2012. In February 2011 the EC funded project *Migration and Development in the Western Balkans (MIDWEB)* started. One of the key components of this project, the temporary and virtual return of highly skilled migrants (TVR) to the Western Balkan region, is coordinated by IOM The Hague. In 2011 IOM supported 7 temporary returns. The impact of the temporary returns was evaluated by IOM during 2011. Furthermore Maastricht University conducted a research about TRQN in Afghanistan. The outcome of these evaluations showed that the use of the migrants' resources, such as their ideas, skills and experience, had significant positive effects on processes of change within beneficiary host institutions and their wider communities and helped to improve their capacity. The experiences with the M&D projects have also been included in the IOM publication *'Migration and Development: Migrant Stories'* and the film documentary *'Temporary Return to Bosnia'*.

In implementing its projects and developing new initiatives IOM continued to work with professional migrant organizations in the Netherlands and other European countries, such as the Sierra Leone Professional Network (SLPN), Georgian Diaspora Foundation, the New Sudanese Organizations Network (NSON) and the Medical Committee Afghanistan-the Netherlands.

### Resettlement

Under the Dutch resettlement program, IOM facilitated the resettlement of 530 refugees to the Netherlands (2010: 435), in close cooperation with IOM offices in countries of departure and partner organizations. As for the nationalities of those that have arrived this year, the top five is comprised of Bhutanese (97), Myanmar (80), Ethiopian (80), Iraqi (78), Eritreans (74). Whereas usually Dutch authorities organise 4 or 5 selection missions a year, 10 such missions

took place in 2011, including to Thailand, Nepal, Lebanon and Kenya, with some smaller interview missions to new source countries such as Tunisia (following the Libya crisis), Malta and India. A special mission was organised to Thailand to interview a number of medical cases, and two groups of refugees arrived in the Netherlands through the ETC in Romania, with a third group arriving in February 2012.

In November, Minister Leers for Immigration, Integration and Assylum has signed the agreement for the continuation of the resettlement programme for the period 2012-2015.

In 2011 IOM received funding to continue its effort in providing pre departure cultural orientation for refugees selected on a dossier basis (as opposed to group resettlement cases). The IOM's Netherlands Cultural Orientation (NLCO) project which ended after eighteen months in June 2011 with an EU conference on pre departure migrant training will have a follow up through the NLCO II project. The NLCO II project will build further upon the methodology, experiences and best practices which are published in a publication: *Facilitating Integration through cultural orientation*.

The department also contributed to projects of other IOM missions, such as the CAUAM project *'Best Practices for a Coordinated Approach to Assist Unaccompanied Minor Asylum Seekers and Former UAMs in EUMS'* and *'Linking in EU Resettlement'*, a joint initiative of IOM, UNHCR and ICMC.

### Family Reunification to the Netherlands

Upon request, IOM provides assistance to family members entitled to reunite with a relative in the Netherlands. This mostly involves family reunification with an accepted asylum seeker. IOM in the Netherlands is coordinator and contact point for the relatives in the Netherlands and the organization that assists them, often a local branch of Refugee Council. The costs of the trip (including IOM assistance fee) are sponsor prepaid and the families have to find the funding, receiving in most cases a contribution of a fund of the national Refugee Council. In 2011, migrants have been informed about the option to request assistance and address directly to the IOM office in the country of departure.

In that case, IOM in the Netherlands is no longer involved in the coordination. The services that IOM provides in the country of departure has not changed: document check before departure, book the ticket, assist upon departure, transit and arrival at Amsterdam airport, arrange an escort for a young child or a medical case, advise migrants about exit formalities they have to fulfil. The number of persons IOM assisted in 2011 is again lower than the previous year, in casu 95 (295 in 2010). The majority of assisted migrants were Somalis: 54. The decrease can be explained by the decreasing number and percentage of accepted asylum requests as well as of family reunification applications.

**Cultural Orientation for NL bound family reunification cases from Addis Ababa (FamCO-NL)**

In April 2011, IOM in The Hague started implementing a new Cultural Orientation project. The four days course is meant for asylum related family reunification cases that depart from Addis Ababa. The objective of the project is to prepare migrants for a new life in the Netherlands, in order to give them a better start and facilitate a smoother adaptation to Dutch society. During the first phase of the project IOM prepared all training materials and the curriculum. The Somali migrant organizations FSAN and Midnimo provided input. Mid-October 2011, two IOM trainers conducted their first training. Up to the end of December 2011, 17 migrants attended the training. The European Integration Fund funded the project and the Ministry of the Interior and Kingdom Relations provided co-funding. The project ends on 30 June 2012.

**Looking ahead**

**Migration & Development**

Building on the good practices and lessons learned, IOM remains highly committed to continue its activities in the area of circular migration and brain gain and to explore new areas in migration and development. Efforts will among others be focused on developing a broader programme involving other European countries and on enhancing the cooperation between knowledge institutes in the Netherlands and other European countries, and institutions in the countries of origin.

**Resettlement**

In 2012 IOM will continue to provide cultural orientation trainings prior to departure to the Netherlands, so that migrants will be more prepared when they come to the Netherlands and will have a better idea of the country where they are going to live.

The NLCO II - Innovative Orientation Approaches Towards Refugee Integration started in January 2012 and will run till the end of June 2013.

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## Movements Department

The Movements Department is responsible for the operational activities of IOM's projects and provides airport assistance to all migrants travelling under IOM auspices.

### Movements Department

#### Departures

In 2011 the Movements Department organised the departure from the Netherlands of 4,223 migrants who either returned to their home country, permanently under the provisions of an AVR project or temporarily within the framework of LMHD, or resettled to a third country. In compliance with IOM's Standard Operating Procedures and making use of the global agreements that IOM has negotiated with air carriers these movements were arranged in a timely, safe and (cost) efficient manner.

All migrants benefited from departure assistance at Amsterdam Airport, which consists of assistance with check-in and boarding procedures and exit formalities at the border.

#### Arrivals

In addition, the Movements Department contributes to the Resettlement to The Netherlands programme, facilitating the resettlement of 530 refugees in close cooperation with IOM offices in sending countries, as well as partner organizations in the Netherlands. All refugees and migrants arriving within the framework of Family Reunification were welcomed by IOM staff who assisted them through passport control and ensured they were met by either the reception agency or family members already residing in the Netherlands.

#### Transits

Amsterdam Airport is one of the major airports in Europe where IOM has permanent presence and as such the Movements Department is able to support IOM missions worldwide by providing airport transit assistance to all migrants transiting Amsterdam Airport. In 2011 5,050 migrants passed through Amsterdam, the majority of whom resettled to the United States.

The Movements Department maintains good working relations with partners at the airport, including the Royal Marechaussee, airlines and Immigration Liaison Officers, in order to facilitate and enable a smooth handling of all IOM assisted movements.

In 2011 this department also contributed to IOM-led response to the migration crisis in North Africa following the unrest in Libya, by sending staff to IOM HQ in Geneva to render support to the evacuation operation in which over 215,000 Third Country Nationals were assisted in returning home.

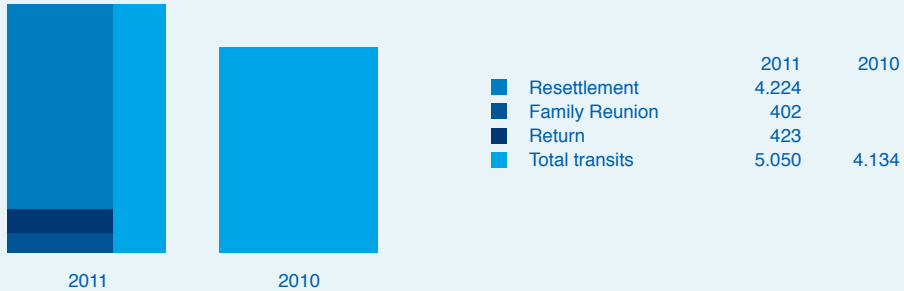
#### Looking ahead

This year, the Movements Department will continue to work closely with the other departments within IOM and to organize the AVR and Resettlement movements. The Department aims to expand movement management expertise by providing in-house trainings on guidelines, SOPs and institutional applications. Furthermore, the Department aims to strengthen relations at the airport with IOM's most important partners.

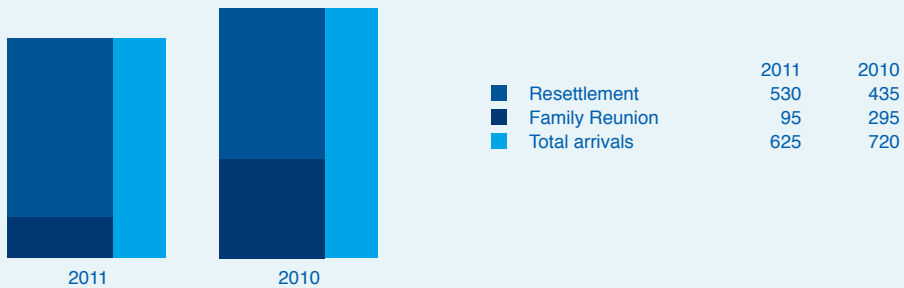
## Movements Department - 2011

For more data visit [www.iom-nederland.nl](http://www.iom-nederland.nl)

### Transit Assistance Amsterdam Airport



### Arrival Assistance Amsterdam Airport



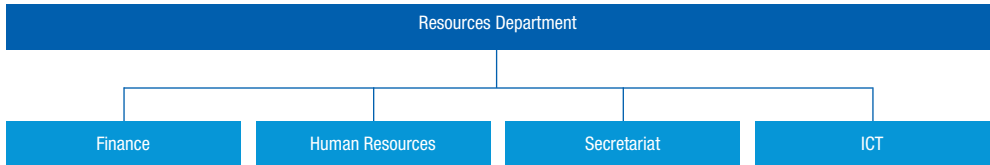
### Assistance provided to departure movements

	2011	2010
Departure assistance at Amsterdam Airport	3.473	3.064
Transit Assistance at other airports by receiving IOM missions	823	1.200
Arrival Assistance at other airports by receiving IOM missions	957	657

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## Resources Department

The Resources Department is responsible for the financial management, personnel management, secretarial services and ICT management of the organization.



The Resources Department continued to improve the procurement process put in place the previous year. In 2011, in line with audit recommendations the focus was put on improving internal controls and broadening the scope of expenditures covered by procurement and processed through PRISM. This allowed IOM The Hague to enhance its ability to plan efficiently budget consumption and ensure transparency of our reporting.

With the preparation of the new Seat Agreement, the existing Staff Rules and Regulations, manuals and internal procedures have been modified to conform to global policies. This aligns with the IOM global strategy to further professionalization of the organization.

IOM manages a number of projects funded by the European Commission. To be compliant with the time tracking requirements for accurate reporting, the time registration software package Time Tell was acquired in November 2010. This implementation of this software matured in 2011. The deployment of Time Tell required a review and improvement of existing processes and internal controls. With this reporting improvement, the organization acquired a better tool to analyse staff utilization.



## Results and expenditures 2011 in euros

Project	Results 2011	Donor	Earmarked funding
REAN 2011	4.657 voluntary return requests; 1.563 mediations for travel document requests from diplomatic missions; 3.473 persons returned voluntarily, including 3.460 to their country of origin.	Ministry of the Interior and Kingdom Relations	6.800.00
Reintegration Return 2011 HRT	1.511 persons returned voluntarily, including 1.269 adults and 242 children	Ministry of Foreign Affairs	2.185.397
AVRD	1.239 consultations about voluntary return; 406 persons returned to their country of origin.	European Commission, Ministry of the Interior and Kingdom Relations	871.838
AVR - Native counsel Methodology (4 months)	512 consultations with potential returnees; 278 persons returned to their country of origin.	European Commission, Ministry of the Interior and Kingdom Relations	870.804
AVRR families with children	52 families (138 persons) returned voluntarily	Ministry of Foreign Affairs	482.437
AVRR of Iraqi Nationals	1 person returned voluntarily to Iraq	Ministry of Foreign Affairs	1.020.770
Post-arrival CRRS project		Stichting Duurzame Terugkeer Ministry of the Interior and Kingdom Relations	126.152
REAN UAM III project	10 UAM's and 77 (ex)UAM's returned under this programme	European Commission Ministry of the Interior and Kingdom Relations	342.082
MIDA Ghana Health III	51 temporary assignments	Embassy of the Netherlands in Ghana	304.245
Temporary Return of Qualified Nationals (TRQN)	72 temporary assignments	Ministry of Foreign Affairs	655.440
Resettlement	530 resettled refugees were assisted during and in preparation of their travel to the Netherlands as well as upon arrival.	Central Agency for the Reception of Asylum Seekers (COA)	506.950
Netherlands Cultural Orientation (NLCO)	120 refugees received CO training	Ministry of the Interior and Kingdom Relations, European Refugee Fund	76.813
Family Reunification Netherlands Prepaid	80 persons were assisted during travel and on arrival in the Netherlands	Self payers project	42.200
CO to Family Reunification cases (FAMCO)	17 persons attended the training	Ministry of the Interior and Kingdom Relations, European Integration Fund	87.384

## Dutch voluntary contributions

Voluntary contributions from the Dutch Ministry of Foreign Affairs to IOM's international operational budget (*Figures in US Dollars*)

Year	2011	2010
Total funding for projects	14.273.371	19.504.636
Global	950.198	119.460
Developing a handbook on engaging		
– Diaspora in development activities in host and home countries.		
– Facilitation of funding for GFMD Outcomes and Follow up Projects.		
<b>Africa</b>	<b>1.735.802</b>	<b>3.602.736</b>
Regional: Libya evacuation		
Ethiopia: Cultural Orientation for Netherlands bound reunion cases departing from Addis Ababa.		
Ghana: MIDA Ghana Health III project.		
Tanzania: Capacity building in migration management for the regional immigration training academy in Moshi		
Zimbabwe: Emergency assistance to mobile and vulnerable population: relief, reintegration and community health.		
<b>Americas</b>	<b>-</b>	<b>120.000</b>
<b>Asia</b>	<b>517.867</b>	<b>2.426.920</b>
Afghanistan: Post arrival assistance to Afghan nationals returned from the Netherlands.		
Sri Lanka: ICRS Sri Lanka: reintegration assistance for former combatants and conflict associated vulnerable groups.		
<b>Europe</b>	<b>11.026.399</b>	<b>13.160.309</b>
Azerbaijan: Post arrival assistance to Azerbaijani nationals returned from the Netherlands.		
Kosovo/UNSC 1244: Strengthening shelter coalition.		
Turkey: Programme for assisted voluntary returns for irregular migrants in Turkey.		
<b>Middle East</b>	<b>43.105</b>	<b>75.211</b>
Kuwait: Facilitating labour mobility in Kuwait.		
Kuwait: Strengthening the capacity of the government of Kuwait to provide direct assistance to victims of trafficking.		



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### **Migration for the benefit of all**

Established in 1951, IOM is the leading inter governmental organization in the field of migration and works closely with governmental, inter-governmental and non-governmental partners.

IOM in the Netherlands assists migrants with voluntary return to their country of origin and sustainable reintegration. IOM also arranges the travel of invited refugees and family members that have received authorization to be reunited with their families in the Netherlands. As a third activity, IOM facilitates qualified migrants who reside in the Netherlands to help with the development or reconstruction of their country of origin through temporary return projects.